



Ideas made to move **innovation**

METRIS GETAWAY OWNER'S MANUAL

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WELCOME

Welcome to the Driverge Getaway Family! We hope you are as excited to drive away in your new Metris Getaway as we are to deliver it to you. These modern vans are the result of years of work bringing to market a modern version of our beloved camper vans of yore.

This van was designed to be simple to use, durable and fun. We have engineered out much of the complexity normally associated with RVs. This owner's manual also contains many tips and tricks that will make your time with the van more enjoyable and help you to avoid breaking or misusing features.

While the following manual is designed to be your one source for everything you need to know about the RV features of your van, you can always reach out to us directly (mercedesinfo@driverge.com) if you need more support, assistance or have additional questions.

Driving Your Metris Camper Van

Your vehicle will have a full owner's manual from Mercedes with all necessary operating information. If you have questions about driving your vehicle, contact your local Mercedes Benz specialist.

We hope your new vehicle brings you many years of smiles, adventures, and memories.

See you on the road!



Camping Systems

Lower Bed / Bench Seat

Making the Bed

Make sure seat is in the correct position along the rail system (See *Rear Bench Seat Position* below). Always check that there is nothing obstructing the seat before lowering.

Pull felt tabs on either side of seat towards you or place both hands under the front edge of the seat cushion and lift up to release the seat.



Then reach in between the backrest and bench seat and, using the loop strap, flip the bottom bench seat over towards the front of the van.



To fold down the back of the seat, find the black lever on the lower part of the bench frame on the driver's side and lift straight up (see photo on next page). This will release the backrest to fold down.



If you haven't already, push the rear part of the bed platform down to complete the process.

Putting the Bed Away

To put the seat back into place, reverse the process. Slip your hands between the backrest and the bench seat and raise up the backrest. You will hear a loud locking sound when the backrest is secure. At this point, grab the three seatbelt receivers and hold them in place while pushing the bench seat towards the back of the van with your knees.



The two felt tabs on either side of the rear bench seat will then rotate to their original position.

Rear Bench Seat Position

Providing great flexibility in storage and seating, your bench seat has three placement positions. The bench easily slides along rails and locks into 3 positions. Remember to keep the rails clean; if there's a lot of debris, the bench will not slide easily.

- Position 1 is the placement you'll use most as it allows easy access out the sliding doors and is the position to turn the bench into a bed.

- Position 2 is midway between position 1 and the back of the driver and passenger seats.
- Position 3 is approximately 13 inches from the back of the driver and passenger seats. If you need a lot of storage in the back of your van, Position 3 will provide just that.

To change positions, while seated on the bench seat, pull the two outer safety knobs forward about an inch or two. The knobs are located under the bench seat (the inner knobs release and lock the drawer).



While still seated, lift up the long silver bar and begin to walk the bench forward. Let go of the bar and the bench will come to a stop.



If the bench still moves, it is not locked into one of the three positions. Pull up on the bar again and continue to move until you feel and hear the seat click and lock into place.

You'll know you're in Position 1, 2 or 3 if the bench does not have any room to wiggle back and forth. Push in the two safety knobs to lock the bench.

Note: The notches along the rails are not an indicator of the locking positions.

Bench Storage Drawer

A drawer is located under the bench seat. It is where your table leg is stored. While facing the drawer, grip the small black knobs, squeeze inward and then pull out to open. Slowly close the drawer while squeezing the black knobs inward. Once the drawer is closed, release the knobs and it will lock.



Table Operation

To locate your table, open the rear hatch.

The table is stored just under the rear section of your lower bed. Remove the cushion and flip up the rear section of the lower bed. Once raised, springs hold the rear section in place. Rotate the four brown toggles to release the tabletop from the underside of the lower bed (similar to the back of a picture frame).



To set up the table inside, open the drawer under the bench seat to access the leg for the table. Insert the table leg into the holder on the front of the bench seat. To fully stabilize your table, drop the leg all the way down to the floor of the van. Tighten the knob on the holder to secure the table.



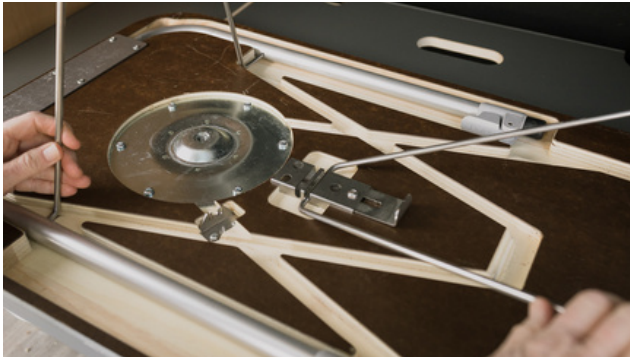
You can adjust the table height by raising the leg in the holder and tightening the knob, or by swinging the table base out to the sliding door stairwell and dropping the table leg down to the step. This will give you the option of using the table outdoors as a bar counter or prep area when cooking outside. Now take the tabletop around to the side of the van and secure it to the table leg. You'll hear a definitive

click when the base of the tabletop fits correctly into the top of the table leg. To secure the tabletop to the table base turn the black knob to the right (clockwise). To release tabletop from the table leg turn the black knob counterclockwise and return the table top to the underside of the lower bed. Be sure to lock the tabletop in its storage place using the four brown toggles.



Your table is made to also work as a standalone surface, perfect for outdoor use. The legs on the base of the table also telescope so you have a variety of table heights.

To set up as a standalone table, flip the tabletop so that it is resting underside up. Pull up on one side of the table leg bracket and secure bracket into the center locking slot.



Repeat the process with the second leg and secure it into the open center slot. Then slide the security bar to lock both brackets in place. Adjust the table legs as you wish and flip the table over to use.



To put away your table, slide the safety bar to unlock and remove one table leg bracket from the slot. Remove the second table leg bracket and lay flat on the underside of the tabletop. Make sure the last table bracket clicks into the secure bracket holder (see photo on next page). This will ensure that your table legs and brackets will stay secured when not in use.



Power Upgrade (Optional)

If selected, your van will be equipped with an upgraded auxiliary battery charging system that connects to the OEM auxiliary battery under the driver's seat.

The auxiliary battery charges 3 ways:

- While driving through the starter battery/alternator.
- While the van is plugged into Shore Power.
- With a solar panel (optional upgrade).



While Driving

We estimate it takes 2 to 4 hours of continuous driving to fully charge your auxiliary battery.

Note: We've built in a safety block between the two batteries so your starter battery is never compromised by your auxiliary battery.

Plugged into Shore Power

Your van has an outlet located at the hitch on the back of the van to plug your van directly into an external power source which will recharge your

auxiliary battery. We suggest plugging your van in before you embark on a long trip so your auxiliary battery is fully charged when you depart on your road trip. Not all campsites have a 110 volt power source at the site so if this is important to you, we suggest looking for RV sites when making a campsite reservation.

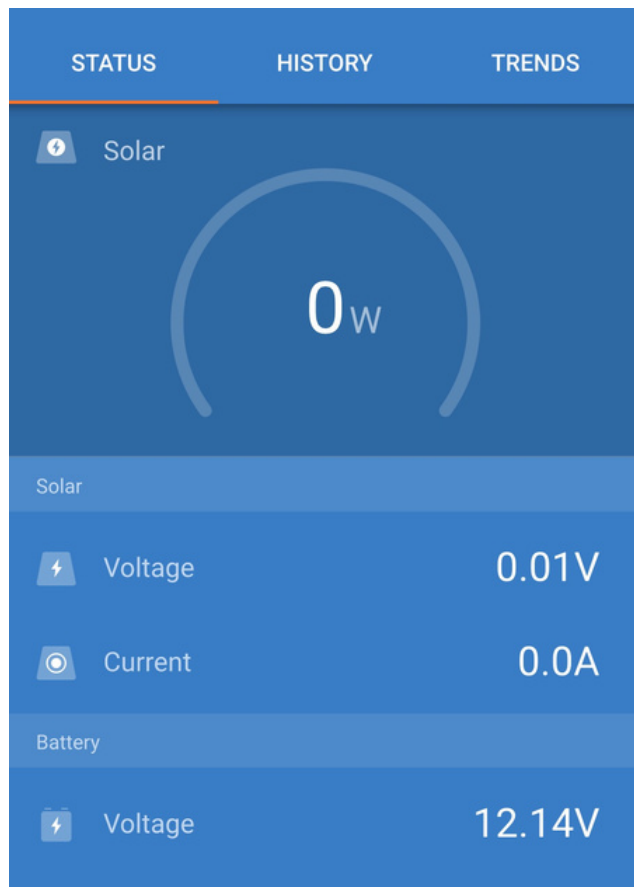
Solar Panel

If you've chosen to purchase a portable solar panel, you'll find the SAE plug located on the trailer hitch. Like driving and plugging into shore power, your solar panels will recharge your auxiliary battery. We use portable solar panels instead of fixed because on a hot and sunny day you're able to park your van in the shade and put your solar panel in the sun. Also, you can position your panel for optimal sun exposure throughout the day instead of having to move your van.

Battery life varies depending on things such as ambient temperature, number of devices charging from the USB ports, etc. Typical use allows the battery to live a minimum of 48 hours without any driving, shore power or solar connection.

The Power Upgrade package also includes installation of a 12V outlet and two USB outlets at the base of the driver's seat. The front corners of the pop top also house two sets of USB outlets.

Note: There is a 12V outlet located deep in the bottom of the center console that draws from the starter battery. Before you embark on a road trip, fully charge your auxiliary battery by plugging into an external power supply through your shore power connection. Although your second battery does charge while your vehicle is driving, we recommend charging whenever power is available.



VictronConnect App

Using the Victron App to monitor your auxiliary battery life is fun and informative. It's an easy way to view your current voltage. The first time you log into the app, you'll be asked to connect by entering the default pin code: 000000. You have the ability to change to a personal pin once you've log in.

Numbers to Know:

Voltage

Full charge: 12.65 – 12.8

Near empty: 11.5

When driving: 14.2

Fuse Box

Should you blow a fuse, the fuse box is located behind the rear access panel under the driver's seat (see photo on next page).



Pop Top

Things to keep in mind with the pop top:

- Do not attempt to raise and lower the top and bed together. Push the top up first, then the bed. When bringing the pop top down pull the bed down first then the top.
- Avoid wrestling, fighting or rough play. It has never happened, but it's possible the screens or window could pop out under pressure and damage the tent, or worse, cause injury.
- Be mindful of smaller children and their safety while climbing into, down from, and while in the bed.

- When opening the top, be sure to snap the latches to the magnets on the pop top.

Raising The Pop Top

Before you get started, be sure to open a door or window allowing for airflow. Unsnap the overhead interior cover to expose the pop top brackets, straps, handles and canvas. Starting on one side, unclip the safety belt by pressing the gray plastic center of the silver buckle (similar to a car seatbelt) and slide the metal part out.



On that same side, flip down the black wing handle on the pop top bracket. You will turn this handle clockwise and counterclockwise to lock and unlock the bracket. To unlock the bracket, turn the black wing handle counterclockwise and release the top of the bracket hook from the bottom bracket bar.



Flip the black wing handle down as shown in the next picture.



Secure the bracket to the magnet on the pop top. Perform these steps on the other side.



Turn and face the back of the van. Using the handles, push up on the roof (not the bed) with equal pressure on both sides. Guide the roof as far as your reach allows and then release. Then while holding the black strap, push up on the bed. Be sure to leave the black strap hanging as this will be helpful when lowering the bed. Both the pop top and bed are on hydraulics and will self extend when beyond your reach. Pushing the bed to the fully raised position will provide head room inside the van.

Finally, roll up the interior cover and secure it with the snap fastener so it's out of your way.

Lowering The Pop Top

Remember to open a door or window before lowering the pop top. If the tent does not pull down on its own, give it a gentle tug inwards.

Do not close the top until:

- A door or window is open.
- All personal items are removed.
- Tent windows are closed.
- Cover is unrolled.

First, release the snap fastener and unfold the interior cover.



Pull down the bed by grabbing the black strap. It comes downs quickly in the last 6 inches so guide it. Before lowering the roof, make sure the pop top latches are held in place by the magnets.

While facing towards the rear of the vehicle, pull down the pop top. As you're lowering the pop top, ensure the canvas is bowing inward. Give both sides of the canvas a tug inward to help.



Before you've lowered the pop top completely, turn around and face the front of the van. Slowly lower the rest of the way and while doing so, make sure all the canvas in the front of the pop top is inside the van. Tuck excess canvas behind the latches into the wells. This will ensure canvas is clear of the latches and there's no chance of it getting pinched in the latch.



At this point, you'll be left with straps and a few billows of canvas hanging down. This will be hidden underneath the overhead interior cover. Roll up the fabric and tuck it behind the locking mechanisms. Then flip down the locking fastener.

Important: Walk around the van and check to make sure no canvas extends outside the pop top.

Lift up handle and hook on the bar. Turn clockwise to lock, then flip up the handle to secure.



Close the click-lock mechanism by sliding plastic piece into metal. Perform this step on both sides.



Now, you can reattach the interior cover by snapping it closed.

Swivel Seats

The two front seats swivel 180 degrees. To clear the door pillars, center console and steering wheel, adjust the seat as you swivel.

Important: You must put the seat back into a locked, forward facing position before driving.

To operate, stand outside the van and reach over the seat. Press the red release button towards the back of the van.



Swivel seat slowly towards the center of the van and adjust the seat sliding position as well as the seat back (to 90 degrees) accordingly. You may need to slide the seat forward and back a few times as you swivel it to clear obstacles. The seats do not lock when swiveled, but will lock when returned to a forward facing position.



Tip: If the seat is difficult to swivel, check that nothing is obstructing its rotation. As with everything on your van, don't force it.

Awning (Optional)

The optional awning is a great way to add more entertaining space to your van. We like to think of it as an outdoor living room. On a rainy day, you won't be confined to the inside of your van to keep dry – sit under your awning instead. Same with a blazing hot day – relax under your sun-blocking canopy.

Opening the Awning

Locate your awning pole on the floor tucked behind the two front seats.



Swivel the end of the pole so it is in an S. You'll use the two light gray plastic rotating grips to hold the pole in your hands. Close the passenger front door. It's okay to leave the passenger sliding door open while you extend the awning. Insert the hook at the end of the pole through the loop on the right side of the awning (just above the passenger door). Position yourself with your right shoulder against the passenger side door, facing the back of the van with the pole hanging directly under the loop. Rotate the pole to extend the awning. Stop when it extends about 18 – 24 inches.



At this point the awning needs to be supported by:

- A second adult at the center of the awning bar or;
- By dropping down both awning legs and walking the legs out as the awning is extended further.

It is easiest to have a second adult supporting the awning. If you don't have assistance, drop down both legs from the awning bar, then extend one at a time. To drop down the legs, stand with your back to the sliding door and slide your fingers behind the leg as it's tucked inside the awning bar.



Slide each leg straight out ensuring the metal pin fully extends from the gray bracket joint *before* dropping the leg down to the ground.



Once down, extend the leg to a level height and lock into place using the gray wing nut. This bracket joint is fragile and will break if the previous instructions are not followed.



Now you can safely extend the awning beyond the 18 - 24 inches. Roll out the awning another foot or two, stop and reposition the legs to a new location just beyond the edge of the awning. Again, roll out the awning a bit further, stop and reposition the legs. Keep doing this until the awning is extended about 6.5 feet.

Note: The underside arms that support the awning should never be fully straight.



The awning should be taut with no slack. If it does have slack, retract the awning a bit until it is taut. Be sure to use the supplied awning stakes to secure your awning legs to the ground.

Retracting the Awning

Putting the awning away is the same process, but in reverse. Standing just as you did to extend the awning, start retracting the awning and walk the

legs back in. Stop retracting at 18 – 24 inches. Unlock gray wing nut and carefully collapse a leg as you lift it back into place in the awning bar, being mindful of the metal pin and gray plastic joint bracket. You should hear a click when the leg is secure in its holder. Once both legs are secure, you can fully close the awning.

Tips:

- Take your time, and don't force anything.
- During inclement weather, drop down the support leg at the back of the van a foot or two to create a vertical drop and thus creating a gutter for the rain run off.
- Never use your awning in snow or windy conditions, and never leave your awning unattended even overnight.
- Like your pop top, if you used your awning in the rain, roll out your awning to allow it to dry at your earliest convenience.

Front Window Privacy Curtain

Your van comes with a removeable privacy curtain that covers your driver/passenger side windows and your windshield. It secures into place with four snaps: upper left side of driver's seat on the B pillar, left side of driver's visor, right side of passenger's visor and upper right side of passenger's seat on the B pillar. To attach, start with either the driver or passenger snap, fold down visor and secure the next snap on one of the visors. Run the elasticized portion of the curtain behind the visor and in front of the rear-view mirror. Then continue to attach.

Store your curtain in the drawer under your bench seat when not in use. *Tip:* Snap in privacy curtain before swiveling seats. You'll want the visors down for the privacy curtain which is difficult to do with your front seats facing backwards.



Safety Reminders

Thank you again for joining the Getaway Family!
Here are just a few final reminders before you
hit the road:

- Never drive your vehicle with the swivel seats unlocked. They should always be in a locked, forward facing position while driving.
- When closing the pop top, always remember to have a door or window open.
- Never drive the vehicle unless the pop top is secured and locked.

Safe Travels!

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